

# Session 2: TSMO Business Planning

*Organization/Practices/Challenges* <http://www.iowadot.gov/tsmo/>

- Does your agency currently have a published TSMO vision and mission statement?

## Iowa TSMO Vision

*Iowa's transportation system is safe, efficient and reliable, supporting the state's environmental and economic health as a result of TSMO.*

## Iowa TSMO Mission

*To get you there safely and reliably by proactively managing the transportation system.*

- Does your agency use a Capability Maturity Model (CMM) framework for TSMO programming and institutional support? **Yes, but it is not our primary focus**
- Does your agency currently have a published TSMO Business Plan? Is it publically accessible? **Yes, <http://www.iowadot.gov/tsmo/>**
- Which of the following TSMO business elements have formal support in your agency (either through a Business Plan, or on an ad-hoc basis):
  - Strategic Planning **Yes**
  - Workforce Development
  - Customer Feedback Tools **Yes,**
  - Performance Measurement & Management **Yes,**
  - Organizational Planning & Process Improvement **Yes,**

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Iowa TSMO Strategic Plan and TSMO Program Plan, February 2016

Strategic Goals: Safety, Reliability, Efficiency, Convenience, Coordination, and Integration

Service Layers:

- Traffic Management Center - FY 18
- ITS and Communications - FY 17
- Traveler Information - FY 17
- Traffic Incident Management - FY 17
- Emergency Transportation Operations - FY 18
- Work Zone Management - FY 19
- Active Transportation and Demand Management - FY 19
- Connected and Autonomous Vehicle - FY 18